# SearchAI on Alberta.ca

## What is the SearchAI tool?

The Government of Alberta is trying a new search tool that uses advanced conservational artificial intelligence (AI) algorithm to find information on Alberta.ca. The goal is to improve how Albertans find information on Alberta.ca. The current version of the AI search tool is provided as part of the process of confirming its viability as a search option on the al**b**erta.ca website.

## How is this different from the current search on Alberta.ca?

The current search uses key words to search, while the new SearchAI tool uses conversational AI to understand search queries better and provide more relevant and comprehensive results.

## What websites does the AI search tool cover?

Currently, it's limited to searching within Alberta.ca and certain documents available on the Open Government Portal. If your search is related to publications or open data, we encourage you to visit the Open Government Program page.

## Will this tool replace the existing search function?

No. The default search function will be the traditional search tool that finds words that are typed into the search field. The new SearchAI tool is provided as a secondary search option.

## SearchAI Accuracy, Testing & Feedback

While SearchAI has undergone rigorous testing, it is possible the SearchAI results may be incorrect. This can happen due to generating text responses based on user input. There is a small chance the tool may provide results that are not relevant, incoherent, or incomplete. We encourage you to provide feedback when this occurs and to use your own judgement about the results you get. If you think the SearchAI results are not what you had expected, you could try using the default search function as well to see if results are different.

## How has the tool been tested?

The Alberta government has thoroughly tested this tool using the Alberta.ca website content as a base for all responses. In addition, this tool is built from a leading technology company who has a proven track record in developing AI powered search tools.

## How often is SearchAI updated?

SearchAI scans Alberta.ca for updated content daily at 12 pm Mountain time.

## How can I provide feedback?

You can share your thoughts in two ways within the SearchAI tool.

- **General Feedback:** Look for the feedback button on the right side of your screen. This is for suggestions about the overall webpage design, how easy it is to use, and related topics.

- **Search Results Feedback:** After you've run a search, you'll see another feedback option. Use this to tell us how we can improve the search results you've received and make the tool more helpful and accurate.

## SearchAI Data Collection, Privacy & Accessibility

All data collected will be handled in strict accordance with Alberta's stringent privacy laws and within our Data Ethics and Privacy Management frameworks. The only data collected will be the questions a user inputs to the search.

## What data is collected?

Any search inquiry inputted into the tool will be collected as stated by the disclosure notice presented when opening the tool. Do not enter any person identifying information such as name, email or address.

## Can I opt-out of my data being collected?

No. By using SearchAI you agree to the collection and use of any search inquiry conducted using the tool.

## How is my search data used?

Search data will be used to improve SearchAI's capability in providing accurate and relevant results.

Alberta

**Is there a risk of my data being stolen?**

All data collected will be protected using the same security protocols in-place throughout the Government of Alberta.

**Will this tool be accessible to people with disabilities?**

Accessibility is a priority. We are working to ensure the tool meets accessibility standards. If you encounter any issues, please let us know through the feedback mechanism.

## SearchAI Official Launch

We haven't set a specific end date to the trial period. The duration will depend on the amount of feedback we receive and the progress we make in improving the tool.

We appreciate your participation in this exciting initiative. Your feedback is invaluable in helping us shape the future of online search on Alberta.ca!